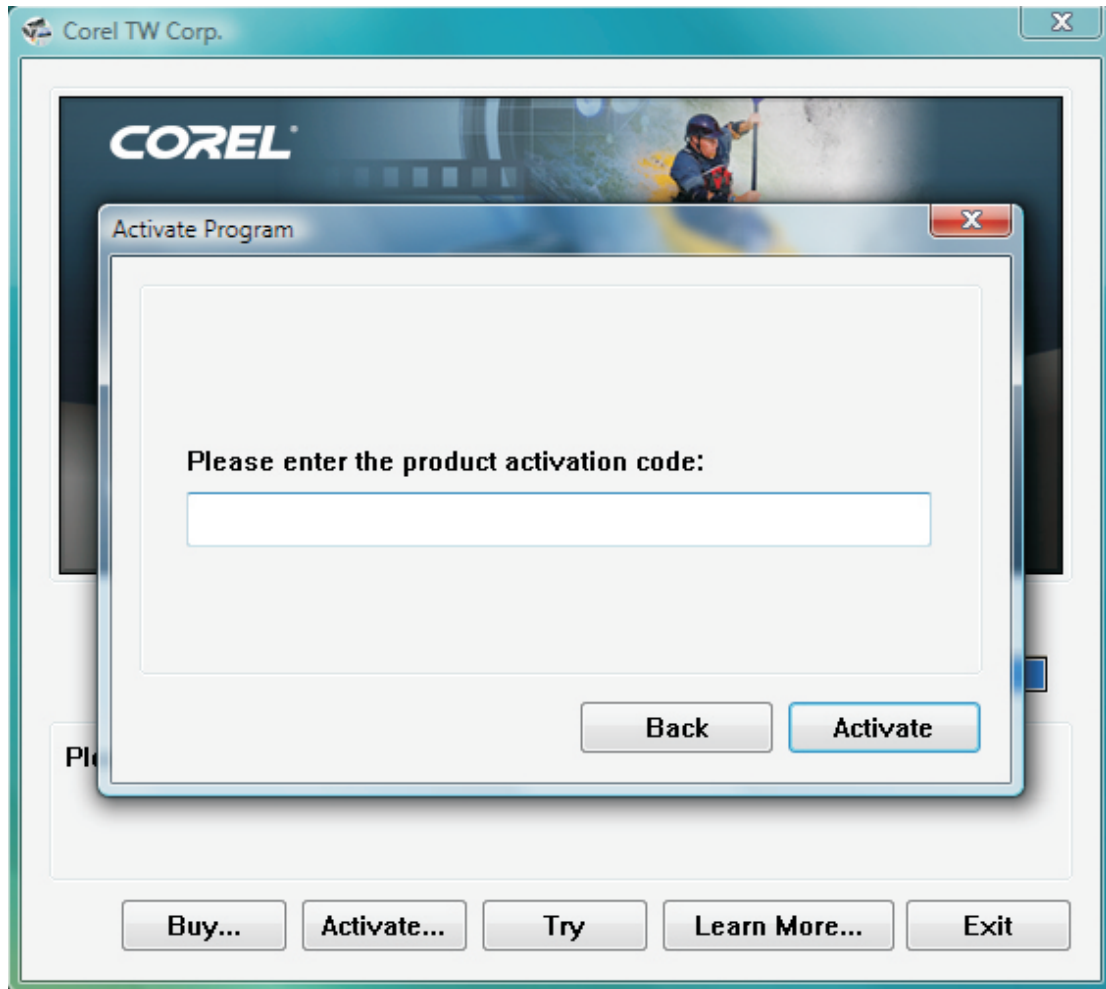


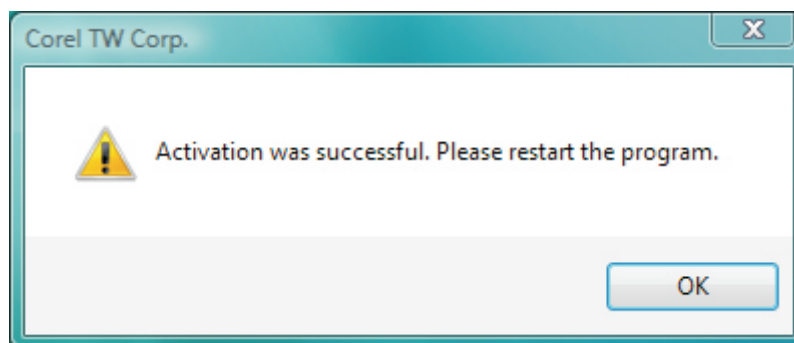
Launch VideoStudio 12 and the following options will be given to you:



1. **Buy:** Clicking the Buy option launches your default browser and will redirect you to Corel Online Store. You will be given two options: buy an unlock key or buy a Box version. Corel offers two easy methods to buy:
 - a. **Purchase key:** When you buy a Purchase Key, you can unlock trial software that is already installed on your computer.
 - b. Buy the **Box version** in the Corel E-store. This includes an install CD and printed manual. Shipping charges will apply when selecting the box version.
2. **Activate:** Clicking this button will prompt you to key in your purchased activation code. Key in your activation code and click on “Activate”;



You will be asked to restart VideoStudio 12.



3. **Try:** you may use the program for thirty (30) days; once the trial period lapses, the program will require you to purchase and key in an activation code for you to continue the usage.
4. **Learn More:** Clicking this option launches your default browser and will redirect you to Ulead activation online guide.

For Worldwide Customer Service telephone numbers, please refer to the table below.

Corel Customer Support Services Worldwide

To call Corel Customer Support Services Worldwide, please select your nearest Customer Service Centre listed below.

Country	Hours	Number	Country	Hours	Number
Argentina	Monday-Friday 8:00-17:00EST	08006661451	Ireland	Monday-Friday 9:00-17:00CET	1800992911
Australia	Monday-Friday 8:00-17:00 AU EST/WST	+61(0)2 80060112	Italy	Monday-Friday 9:00-17:00CET	800986250
Austria	Monday-Friday 9:00-17:00CET	0800677027	Japan		0359773793
Belgium (FRENCH)	Monday-Friday 9:00-17:00CET	080049860	Malaysia (English Only)	Monday-Friday 8:00-17:00	+631-7290216
Belgium (DUTCH)	Monday-Friday 9:00-17:00CET	080049861	Mexico	Monday-Friday 8:00-17:00 EST	0018005149196
Bogota	Monday-Friday 8:00-17:00EST	5715231770	Netherlands	Monday-Friday 9:00-17:00CET	08000203700
Brazil	Monday-Friday 8:00-17:00EST	08008918997	New Zealand	Monday-Friday 8:00-17:00 AU EST	+64(0)4 8890116
Canada (Head Office)	Monday-Friday 9:00-19:00EST	8007726735	Norway	Monday-Friday 9:00-17:00 CET	80010972
Canada Technical Support	Monday-Friday 9:00-19:00EST	8778626735			
Canada - French WordPerfect only	Monday-Friday 10:00-17:00EST	8008612045			
China	Monday-Friday 8:00-17:00 AU EST	108006102323	Poland Technical Support Only	Monday-Friday 9:00-17:00CET	713477279
Columbia	Monday-Friday 8:00-17:00EST	18005180154	Russia Technical Support Only	Monday-Friday 9:00-17:00CET	8-10-8002-105
			Singapore (English Only)	Monday - Friday 8:00-17:00	+631-7290216
Czech Republic and Slovakia Technical Support Only	Monday-Friday 9:00-17:00CET	+420224239645	South Africa	Monday-Friday 9:00-17:00CET	0800992570
Denmark	Monday-Friday 9:00-17:00CET	80882219	South Korea	Monday-Friday 9:00-19:00GMT+9	8223924198
Finland	Monday-Friday 9:00-17:00CET	0800116331	Spain	Monday-Friday 9:00-17:00CET	80098125
France	Monday-Friday 9:00-17:00CET	0805639920	Sweden	Monday-Friday 9:00-17:00CET	0200385065
Germany	Monday-Friday 9:00-17:00CET	08001016079	Switzerland (French)	Monday-Friday 9:00-17:00CET	0800000786
Hong Kong	Monday-Friday 10:00-18:00	+886(0)2-26598788	Switzerland (German)	Monday-Friday 9:00-17:00CET	0800000787
Hungary Technical Support Only	Monday-Friday 9:00-17:00CET	14812160	Taiwan	Saturday 9:00-14:00 GMT+9	00801511411
Indonesia (English Only)	Monday-Friday 7:00-16:00	+632-7290216	United Kindom	Monday-Friday 9:00-17:00GMT	08003769271
			United States	Monday-Friday 9:00-19:00EST	8007726735